



Course details

Course title

Knowing your Community and Accessing Services (Home Office)

Course code

Q00028379

Course date

Start: 16/11/26

End: 11/01/27

Number of classes

13 sessions

Timetable

Mon 16th Nov, 9:30 to 11:30

Tue 17th Nov, 9:30 to 11:30

Mon 23rd Nov, 9:30 to 11:30

Tue 24th Nov, 9:30 to 11:30

Mon 30th Nov, 9:30 to 11:30

Tue 1st Dec, 9:30 to 11:30

Mon 7th Dec, 9:30 to 11:30

Tue 8th Dec, 9:30 to 11:30

Mon 14th Dec, 9:30 to 11:30

Tue 15th Dec, 9:30 to 11:30

Mon 4th Jan, 9:30 to 11:30

Tue 5th Jan, 9:30 to 11:30

Mon 11th Jan, 9:30 to 11:30

Tutor

TBC T.B.C

Fee range

Funding available - £192.00

How you'll learn

You'll join a small group of fellow learners for classes at the venue indicated. Some materials may be provided in our virtual learning environment.

Got it!

In venue

Venue

Clare House Classroom 2

31 Wells Street

Scunthorpe

DN15 6HL

Level of study

E

Course overview

This course is funded by Greater Lincolnshire Combined Authority and is only open to residents living in the Greater Lincolnshire Combined Authority area. This course introduces essential English for understanding and using key community services. Learners identify local services such as doctors, schools, libraries and council offices, and recognise common signs and symbols used in public places. They practise using simple phrases to ask for help, make appointments and give basic information. Learners explore simple safety messages related to road use, family wellbeing and emergencies, and follow basic instructions for everyday tasks such as registering with a GP, paying bills or using a library. Through practical activities and short conversations, learners build confidence accessing services independently and prepare for progression to Entry 3.

Course description

Knowing Your Community and Accessing Services (Entry 1–Entry 2) supports learners who want to build the everyday English needed to understand and use key local services with confidence. The course introduces essential vocabulary for places such as doctors' surgeries, schools, libraries, council offices and community centres. Learners practise recognising common signs and symbols found in public places, including recycling labels, safety signs, traffic lights and simple instructions. They develop basic phrases for asking for help, making appointments, giving personal information and accessing services in familiar situations.

Activities include role play, pair work, listening tasks, reading simple texts and practising short dialogues linked to real life needs. Learners also explore simple safety messages related to road use, family wellbeing and emergency contacts, helping them understand how to stay safe in the community. Practical tasks such as following instructions to register with a GP, use a library, pay a bill or find local information help learners build independence step by step.

By the end of the course, learners will feel more confident understanding signs, asking for help and completing simple tasks when using local services. The course prepares learners for further study and for greater

participation in community life.

What financial support is available?

We don't want anything to stand in your way when it comes to bringing Adult learning within reach so if you need anything to support you to achieve your goals then speak to one of our education experts during your enrolment journey. Most of our courses are government funded but if you don't qualify or need alternative financial help to access them then let us know.

What other support is available?

All of our digital content, teaching and learning activities and assessments are designed to be accessible so if you need any additional support you can discuss this with the education experts during your enrolment journey and we will do all we can to make sure you have optimal access.

Source URL: <https://www.wea.org.uk/courses/skills-life/16-november-knowing-your-community-and-accessing-services-home-office>