



Course details

Course title

Foundations in Support Work in Schools and Colleges

Course code

Q00027456

Course date

Start: 11/09/26

End: 04/12/26

Fee range

Funding available - £192.00

How you'll learn

You'll join a small group of fellow learners for classes at the venue indicated. Some materials may be provided in our virtual learning environment.

Got it!

In venue

Venue

Phoenix House

1 King Street

Leicester

LE1 6RN

Level of study

E

Course overview

This course is funded by the Department for Education and only open to residents living in non devolved authorities. This Foundation Course in Support Work in Schools and Colleges introduces you to the role of support staff in education. It's designed for beginners who want to help teachers and support children, young people, or adults in learning settings. You'll learn how schools and colleges work and explore the different roles

that support teaching and learning. The course covers the basics, including communication, teamwork, creating a positive learning environment, and understanding the needs of different learners. Through simple activities, discussions, and practical tasks, you'll build confidence and get a clear picture of what support work involves. You'll also learn about respect, inclusion, and how to help learners feel safe and supported. Throughout the course, you'll reflect on your own skills and interests and think about possible next steps, such as volunteering, further training, or working toward a qualification in supporting teaching and learning.

Course description

This Foundation Course in Support Work in Schools and Colleges is for you if you're interested in working in education or helping learners in a classroom setting. It gives you a clear, simple introduction to what support staff do and the responsibilities involved in helping teachers and learners in schools, colleges, and other learning environments.

During the course, you'll explore different types of support roles, such as classroom assistants, learning support assistants, and learning mentors. You'll learn how support workers help teachers deliver lessons and how they offer encouragement and practical help to learners who need extra support.

You'll also be introduced to key topics like creating a safe and positive learning environment, understanding basic safeguarding, and supporting learners with different needs and abilities. You'll learn how good communication, patience, and teamwork help you work effectively with teachers, students, and other staff.

Through practical activities, discussions, and simple tasks, you'll build confidence and get a real sense of what it's like to work in an education setting. You'll also have the chance to think about your own skills and interests and explore your next steps—whether that's further learning, volunteering, or moving into an entry-level support role.

This course is ideal if you're new to learning, returning to education, or exploring future opportunities in schools, colleges, or community learning environments.

What financial support is available?

We don't want anything to stand in your way when it comes to bringing Adult learning within reach so if you need anything to support you to achieve your goals then speak to one of our education experts during your enrolment journey. Most of our courses are government funded but if you don't qualify or need alternative financial help to access them then let us know.

What other support is available?

All of our digital content, teaching and learning activities and assessments are designed to be accessible so if you need any additional support you can discuss this with the education experts during your enrolment journey and we will do all we can to make sure you have optimal access.

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