

Please return to:  
Learner Feedback, FREEPOST  
WORKERS' EDUCATIONAL  
ASSOCIATION

Or email to [suggestions@wea.org.uk](mailto:suggestions@wea.org.uk)



**About you** (this is completely confidential - you don't have to give your name)

- Male  
 Female

Age range

Under 18	19-30	31-49	50-64	65+
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How would you describe your ethnic origin (e.g. Black British, Black African, White British, Indian, etc)?

Would you say you had a disability or learning difficulty?

- Yes  
 No

How long have you been learning with the WEA?

Under 1 year	1-2 years	3-5 years	More than 5 years
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### The Survey

(1) How did you find out about your course(s) (e.g. friends, tutor, advert?)

(2) How would you rate the teaching against the following? (Use a scale of 1 to 5, where 1 is poor and 5 is excellent.)

- Tutor(s) knew their subjects?
- Tutor(s) made the subject interesting?
- Tutor(s) related well to me as a person?
- Tutor(s) gave me extra support when I needed it?
- Lessons were well planned?
- Teaching materials were clear and useful?
- Tutor(s) gave me good feedback about my progress?
- Tutor(s) managed the class/group well?

1	2	3	4	5

Any further comments:

(3) You may not have needed any of the following, but did you feel you were given enough information about (please circle):

- Financial help, e.g. travel or childcare?
- Extra help with a disability?
- Extra help with English, Maths or Study Skills?
- Other courses you could do?
- Your local nextsteps organisation?

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

**NB:** *nextsteps provides information, advice and guidance to adults about learning and employment issues*

(5) Was the quality of the accommodation acceptable? (Please tick.)

- Yes
- No

If not, say what was wrong.

(6) Was the level and content of the course about right for you? *(Please tick.)*

Yes

No

If not, say what was wrong.

(7) Did the course meet your expectations? *(Please tick.)*

Yes

No

If not, say what was wrong.

(8) What do you feel you've gained from doing the course? *(E.g. knowledge, skills, friends, confidence - anything you feel has been of benefit to you.)*

(9) Taking everything into account, how satisfied were you with your WEA learning experience? *Tick ONE answer.*

- Extremely satisfied
- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied
- Don't know

(10) Do you think you will (*please circle*):

Learn with us again in future?

Learn with another college or learning provider?

Recommend us to a friend or family member?

Not go on to further learning?

Yes	No
Yes	No
Yes	No
Yes	No

Any comment?

Thank you. We'll use this information to improve what we do.